



# SITE GUIDE 06 BUYERS, GROWERS AND TRANSPORTER OPERATORS GUIDE

#### 1. PURPOSE

All Buyers, Growers and
Transporter Operators who
enter Site must comply with the
conditions set out in the Site Rules
including this Guide and the
General Conditions of Entry.

Words and terms defined in the Site Rules and used in this Guide have the same meaning as prescribed to them in the Site Rules. To the extent there are any inconsistencies between the Site Rules and the Guides, the Site Rules prevail.

## 2. ENTRY AND ACCESS BY BUYERS AND TRANSPORTERS

- (a) PMG may designate times, days and locations when and where Buyers and their employees or Transporter Operators are allowed access to the Site or are afforded restricted access to specific areas of the Site.
- (b) Access to the Site by a Buyer or Transport Operator and their employees and/or designated representatives is conditional upon their respective compliance with the Site Rules, Site Access Card provisions and Conditions of Entry.

# 3. BUYER, GROWER AND TRANSPORT OPERATOR FORKLIFT USE

- (a) All Persons using a Forklift on the Site, must hold a valid High-Risk License and a current PMG Forklift Operators Permit and must comply with the conditions contained within the Forklift Operations Guide.
- (b) All Buyer, Grower and Transporter Forklifts are to be parked in a Designated Forklift Parking Bay.

(c) All Forklifts on Site must be registered with PMG and are subject to the conditions as set out in the Forklift Operations Guide.

#### 4. BUYER BAYS

- (a) Buyer bays are provided by PMG to Buyers for the purpose of facilitating the delivery and collection on Site of goods purchased from a Tenant.
- (b) A Buyer must only park a Vehicle or leave a Vehicle standing, in a Designated Parking Area for Buyer Vehicles. (See Traffic Management and Parking Guide)
- (c) The following Buyer bay rules apply:
  - Buyer bays are licenced for use by or on behalf of Buyers between 5am and 12 noon on weekdays.
  - (ii) Buyer bays are not allocated for exclusive use on weekends.
  - (iii) PMG reserves the right to change Buyer bay availability and location at any time to meet safety or Site management requirements.
  - (iv) PMG will allocate Buyer bays at its discretion, and upon payment of annual fees.
  - (v) Buyer bays are available to Site registered Buyers, who must also possess a valid and current Site Access Card.
  - (vi) Buyer bays are to be clear of all items (including goods, equipment, materials, waste, pallets and Forklifts) by 12noon each weekday or any other time as designated by PMG.
  - (vii) If any items are left in Buyers Bays after 12noon, PMG will make all reasonable attempts to locate the owner to arrange their removal.
  - (viii) PMG reserves the right to remove and store any items left in the Buyers Bay after 12noon where the rightful owners cannot be identified or contacted. After 24 hours, if no Person has claimed the items, the items may removed to the Waste Transfer Station and disposed of accordingly without any recourse against PMG for so doing.
  - (ix) While within the Site, a Buyer is prohibited from buying or making arrangements to buy goods from any Person, except where that Person is also a Tenant.

- (x) A Buyer, who is not a Tenant, may only accept, deliver and consolidate goods for transport from the Site during Trading Hours:
  - in a parking bay licensed to the Buyer by PMG or
  - from a Tenants warehouse or Tenancy Area where this is agreed to by the Tenant.

#### 5. INSPECTION OF VEHICLES AND GOODS

- (a) Each Person who delivers goods into the Site must, if requested by an Authorised Officer to do so, allow the Authorised Officer to freely inspect the Vehicle and the goods and also provide the following information:
  - (i) the name and address of the consignor
  - (ii) the name and address of the consignee
  - (iii) the type, origin and quantity of the goods and/or
  - (iv) any manifest or other document which would disclose any or all of the information set out above.

### 6. TRANSPORT OPERATOR PARKING, LOADING AND UNLOADING

- (a) The owner or driver of a Vehicle must comply with the Site Rules and follow all signs including road markings, signage and directions in relation to driving, parking, loading and unloading the Vehicle.
- (b) Unloading and delivery of goods from Vehicles in the designated undercover Buyer bays is not permitted between 4:00am and 12noon on weekdays except in specially designated unloading or delivery bays.
- (c) Outside of the above times all unloading in the Buyer bays is on a non-exclusive basis, with no access to the western Buyer bays during General Public Access hours.

#### 7. DRIVER UNLOADING

- (a) The driver of a Vehicle delivering goods to the Site must only unload those goods or allow goods to be unloaded from their Vehicle where:
  - (i) one or more Tenants are the consignees of the goods
  - (ii) the goods are being unloaded at a Tenancy Area where the dealing in such goods is a permitted use under the Tenancy Agreement

- (iii) the goods are not left in the undercover Buyer bays or any Common Area of the Site
- (iv) the unloading is carried out at a Tenant's Tenancy Area with the Tenant accepting risk and responsibility for the goods and their unloading
- (v) the goods, when unloaded, are stored or placed within the confines of a Tenant's Tenancy Area
- (vi) the driver or carrier is authorised in writing by the relevant Tenant to unload the goods and to enter the Tenant's Tenancy Area and use equipment such as a Forklift to unload the goods.
- (b) The driver of a Vehicle must not unload goods, if the goods are intended to be Transhipped. (See Key Market Rules)
- (c) The driver of a Vehicle delivering goods must not:
  - (i) Use the Common Area or a Tenancy Area (unless that Tenant is the consignee of the goods) as a staging area for the unloading and delivery of goods to one or more Tenants.
  - (ii) Park their Vehicle in any area of the Site other than the Tenant's Tenancy Area or a designated Vehicle holding area for that purpose. For the avoidance of doubt, Vehicle drivers must not congest roads or other Tenancy Areas while waiting to unload or be unloaded.
  - (iii) Use a Tenant's Forklift to unload and deliver goods (unless that Tenant is the consignee of the goods) to one or more Tenants.
- (d) Where the driver is authorised by a Tenant to use the Tenant's Forklift for unloading, the driver must comply with the Forklift Operations Guide and the Site Rules applicable to Forklifts.

#### 8. SHIPPING CONTAINERS

- (a) If deemed safe, the following time limits and restrictions apply to shipping containers:
  - (i) Warehouses are permitted a maximum of 24 hours for loading or unloading only of shipping containers, which is only to be done in the side loading lanes applicable to the relevant warehouse.
  - (ii) Buyer bays allow a maximum 12 hours for loading or unloading only of shipping containers, to be carried out in undercover Buyer bays (and not in immediately adjoining Tenancy Areas).
  - (iii) No shipping containers are allowed in Buyer bays or external CTA Awning Areas between 4am and 12noon Monday to Friday.
  - (iv) No shipping containers are allowed in the western Buyer bays on weekends.
  - (v) No shipping containers are allowed within the CTA at any time.